

Room Booking Term and condition at Ramada by Wyndham Bahrain

Dear Sir/Madam,

Thank you for your interest in room booking with Ramada by Wyndham Bahrain.

Preferred Corporate rates are quoted in Bahraini Dinars per room per night; and following Terms & Conditions applies:

- Corporate Rates are inclusive of 10% service charges & 5% government levy & 10% VAT.
- Inclusive of Buffet Breakfast served at Le Jardin Restaurant.
- Complimentary 24-hour wireless high-speed internet access throughout the hotel facilities.
- Rates are subject to availability except when an allotment has been agreed upon and all rates are not based on Last Room Availability.
- Rates mentioned are Non-commissionable.
- Should the Government tax increase the hotel reserves the right to increase rates & taxes accordingly.
- Booking must be made with a company letter sent at least 4 hours before guest arrival; otherwise, the best available rate will be applied.
- For any booking made without credit card details, the hotel has the right to release it after 04:00 PM on the day of arrival.
- Check in time is 02:00 PM (14:00hrs). Check out time is 12:00NOON (12:00hrs).
- Late Check-out can be extended up to 14:00hrs without any charge, upon request and subject to availability.
- Late Check-out until 6.00 PM 50% of contract rate.
- Late Check-out after 6.00 PM 100% of contract rate.
- Rates are based on per room, per night for a single/double occupancy room unless otherwise stipulated in the contract. Rates may increase without notice due to any changes in or imposition of government taxes or levies.

RAMADA HOTEL BAHRAIN

Bldg. 88, Road 351, Block 326 Bani Otbah Avenue, Adliya P.O. Box 5750, Manama, Kingdom of Bahrain Tel.: +973 1774 2000 Fax: +973 1774 2809 ramada@ramadabahrain.com ramadabahrain.com

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Visa Policy:

We provide visa for your esteemed guests at the rate of BHD. 25.000 net for 14 days visa single entry and the following are required:

(Payments for Visa and room Rent should be in advance and please note BHD 10.000 will not be refundable in case of any Rejection.)

- Clear passport copy.
- Copy of the GCC residential visa.
- Vaccination certificate
- The credit card authorization form duly filed to guarantee the visa fees and no-show charges.
- Kindly Mention the guest's profession as mandatary, passport number written in company letter head with stamps and signature.

Please note that as per Department of Immigration, we require 7 to 14 working days to process the visa.

Meal rates supplement:

Breakfast Buffet - BD 5.000 subject to 10% service charge +5% govt. tax & 10 % VAT

Meals Child policy:

Less than 1 to 5 years old = no charges applied 6 to 11 years old = 50% charge 12 years old and above = 100% charge as adult price

Children Policy:

- Children under 12 years of age can stay free in their parent's room (in existing bedding). Children of 12 years of age and above will be charged the full rate.
- Children between 2-6 years of age are entitled to free breakfast. Children between 6-12 years of age are entitled to a 50% discount on meal prices.
- Extra Person and Bed Surcharge were permitted under the occupancy allowance is subject to any waiver of charges by the hotel described herein:
 - Extra beds are charged at BD 10++ (BD 25 during F1) and is subject to availability at the time of request.
 - Any person of twelve (12) years of age and above shall be considered as an adult.
 - All bedrooms are fitted with one King or Twin-sized bed, as for the Suites it will be fitted with King Size bed only.
 - Twin Beds are subject to availability at the time of reservations.

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Cancellation Policy for bookings up to 9 rooms:

• One-night stay charge will be levied in case of cancellation / release of room, less than 24 hours prior to arrival and for a no-show.

Occupancy Allowance:

Rooms 2 adultsSuite room 2 adults

Extra Bed

Apart from the booking request if additional person joins in the same room, Hotel will provide extra bed upon request of the guest with the additional amount as mentioned below.

BD 10.000 net per extra bed (Without breakfast) BD 15.000 net per extra bed (With breakfast)

Baby Cot:

Will be provided complimentary at the hotels, subject to availability at the time of check- in.

Terms of Payment:

Pre-payment is required prior to arrival and all the booking requests are subject to the approval by the Hotel reservation department.

Rooms and Amenities:

Ramada by Wyndham Bahrain features 123 guest rooms including Deluxe and Junior suites **in a modern blend with a heritage design.** The hotel also offers a wide variety of dining options and meeting facilities to ensure a truly welcoming environment for both business and leisure travelers.

Each guestroom is fitted with 42" LCD televisions with satellite channels, IDD/NDD telephone lines, free Wi-Fi high-speed Internet access, in-room safe deposit box with power socket for electronic devices, individually controlled air-conditioning, an iron and ironing board, mini-bar, coffee and tea-making facility, bathtub and shower.

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Dining and Entertainment:

Le Jardin Restaurants - An all-day dining restaurant serving delightful breakfast in a captivating display alongside the wide range of salads and pastries throughout. A tempting à la carte menu is also available. Le – Jardin is located on the Ground floor with an outside view offering a beautiful view of the Gudaibiya Palace.

The Exchange Pub - Located on the Ground Floor and designed with a cozy character, where guests can relax and savor a selection of tantalizing light snacks and beverages whilst enjoying the ambience of Pure English Pub.

24 hours Room Service: Our 24 hour in-room dining menu has a wide range of International, Middle Eastern and Asian dishes.

Meeting and Banquet Facilities:

Conference Room Le Rendezvous - located in the Mezzanine Floor and offers a good space to accommodate 60 Pax.

Conference Suite 525 - located on the 5th Floor and offers the capacity to accommodate 18-20 Pax.

General Services and Facilities:

Airport transfer and pick-up services are available, high speed internet connectivity including Wi-Fi internet in public areas, 24 hours room service, concierge, limousine services, laundry, and dry cleaning.

We look forward in welcoming you to the Ramada by Wyndham Bahrain.

Yours Sincerely, Management Ramada by Wyndham Bahrain

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